

DRAFT

GUIDELINES ON HARMONISED CONVERGED/UNIFIED LICENSING FRAMEWORKS

1.0 Scope

These Guidelines are expected to cover the following;

- 1.1 Procedure in which National Regulatory Authority is required to issue licence under CLF/UNIFIED FRAMEWORKS/Unified frameworks.
- 1.2 Manner in which operators in East Africa can migrate in CLF/UNIFIED FRAMEWORKS.

2.0 Objectives of these Guidelines

- 2.1 These Guidelines are meant to guide Member States in migrating in CLF/UNIFIED FRAMEWORKS/Unified frameworks.
- 2.2 Guidance to NRAs on categories of licences under CLF/UNIFIED FRAMEWORKS.

3.0 Licence Categories

NRAs are encouraged to issue licences under the following categories:

1. Network Facilities
2. Network Services
3. Applications Services
4. Content Services

Terms and conditions for licences under CLF/UNIFIED FRAMEWORKS should include the following:

1. Modification of licence
2. Ownership
3. Duration and renewal
4. Non discriminatory interconnection
5. Suspension/Cancellation/Revocation for breach of conditions
6. Type approval conformity with regulatory standards

7. Quality of Service
8. Financial requirement including submission of AAA, financial reports...
9. Payment of regulatory fees
10. Universal service obligations
11. Dispute resolution
12. Transfer of licence
13. Compliance with the law
14. Requirement to submit any information to the NRA
15. Compliance with regional, international conventions and regulations
16. Privacy & Confidentiality of customer information
17. Capacity building – Human Resource development, knowledge transfer
18. Submission of roll out plans
19. Performance Bond
20. Spectrum assignment if applicable
21. Safety and Environment obligations
- 22.

4.0. Obligations of Operators in CLF/UNIFIED FRAMEWORKS

National Regulatory Authorities shall impose obligations on operators who migrate into CLF/UNIFIED FRAMEWORKS under licences issued to them.

For the purpose of accommodating technology and service neutrality, operators may update their roll out plans annually so as to be authorised to provide new services.

5.0. Review of Guidelines

These Guidelines may be revised by EACO from time to time.
