

BIOGRAPHIES OF PANELISTS AND PRESENTERS



Bengt G. Mölleryd, PhD.

Bengt Molleryd is since March 2024 working as a Senior Analyst at Spider at Stockholm University with the capacity building program iPRIS. Prior to Spider, Bengt was senior analyst at the Swedish Post and Telecom Authority (PTS) for 15 years focusing on various aspects of economic analysis. He was designated chair for the working party on Communication Infrastructure and Services Policy at the OECD for five years. Before PTS, Bengt worked as a financial and telecom analyst at a number of investment banks for 10 years. He did a Ph.D. in Stockholm School of Economics in 1999.



Eng. Napoleon Adok Gai

Director General, National Communication Authority (NCA)

He regulates telecommunications to enable socio-economic development for the benefit of South Sudanese. He promotes capacity building, awareness, and confidence building in the communication sector in South Sudan.

He worked for several humanitarian and civil society organizations as a child's rights advocate and promoted the demobilization of child soldiers in the SPLA (Sudan People's Liberation Army). Napoleon was also a Director of ICT in the Office of South Sudan's President, where he established the presidential communication department.

While he was CEO of South Sudan International Gateway, he launched the first-ever international gateway to ease call rates and boost internet services in South Sudan. Some notable achievements of Napoleon Adok Gai include leading projects and the success of ICT rural connectivity to foster peace and

development in South Sudan. Mr. Napoleon holds a Diploma in software engineering, a master's degree in ICT and an MBA.



Philip H. Filikunjombe, PhD

Dr. Philip Filikunjombe holds a Doctorate Degree (PhD) in ICT Law from the Open University of Tanzania, a Master of Laws in Information Technology and Telecom Law from Strathclyde University - United Kingdom, a Master of Laws in Security and Strategic Studies from National Defence College - Tanzania, and a Bachelor of Laws (LLB) from Tanzania.

Dr. Filikunjombe is the Director of Legal Services at the Tanzania Communications Regulatory Authority (TCRA), where he serves as both Secretary to the Board and Chief Legal Adviser to the organization. Prior to that, Dr. Philip served as TCRA's Head of Enforcement and Compliance for five years, and previously as a Principal Legal Officer since 2013.

Before joining TCRA, Dr. Filikunjombe was a lecturer at Tumaini University-Iringa, St. Augustine University-Mwanza, and the Open University of Tanzania, where he taught and supervised law students in Media Law, Business and Commercial Law, Cyber Law, and Legal Research.

Dr. Filikunjombe was a member of Tanzania's delegation of experts for a roundtable discussion on the African Convention on Cyber Security, which resulted in the formulation of the "Declaration of Addis Ababa on the Harmonisation of Cyber Legislation in Africa" in 2011, as well as a Consulting Member of the Working Group on the Legal, Regulatory, and Institutional Framework Issues on the Review of the ICT Policy.

Dr. Filikunjombe's interests and expertise include ICT policy, cyber law (electronic transactions, personal data protection, and cybercrime), communications sector regulation (telecom, internet, and media), and the Fourth Industrial Revolution (legal aspects of artificial intelligence, online content, advanced robotics, and digital currencies).

Furthermore, Dr. Filikunjombe has extensive knowledge, acquaintance, and understanding of the legal and regulatory framework governing the communications industry, development of strategies and policies for addressing current socioeconomic challenges, legal knowledge and skills in writing, drafting, and presentation, and is fluent in Swahili, English, and conversational French.



Ms. Joan Toroitich

GENERAL MANAGER/ FINANCIAL/PAYMENTS SERVICES, POSTA KENYA

Joan is the General Manager in charge of Postal Financial Services in Posta Kenya with an extensive career spanning over 25 years of progressive work experience having worked in various departments within the Corporation. She has gained an all-rounded expertise in Postal Services, Retail Management, Operations, Logistics, and overall Customer Experience. Joan's commitment is in delivering exceptional services that meet the latent consumer needs while also providing inspirational leadership and mentorship to her team, driving them towards optimal productivity. She has profound enthusiasm for the digital transformation of Payment Services and the advancement of financial inclusion.

Joan's educational background includes an Executive Master's Degree in Business Administration from Jomo Kenyatta University of Agriculture and Technology and a Bachelor's Degree from Kenyatta University. In addition, she is a Member of the Chartered Institute of Logistics and Transport and an Associate Member of Kenya Institute of Management.



MOLEFE MATHIBE

Molefe is a founder, director and **CEO of JMAT Business Advisory Services (South Africa)**, a company that provides advisory services in logistics, postal, IT/ICT and governance/legal environments.

He holds a Bachelor of Commerce degree and a Diploma in Company Direction, focusing on Corporate Strategy and Strategic Finance.

Has over 20 years' experience in logistics management in different roles. He gained his logistics experience at the following companies: PG Bison, Spoornet (a South African Railway unit with the TRANSNET Group), and the SA Post Office.

He previously held the role of MD of the SA Post Office Logistics unit, consisting of 2 Courier subsidiaries, for a period of 7 years. He was responsible for companies housing reputable brands such as XPS, Speed Services, DOCEX and PX.

He was also requested to act as GCEO of SA Post Office during 2012 where he was responsible for Postbank, Mail Business, Retail and Property, as well as the Courier Subsidiaries.

Molefe also has over 15 years' experience in Information Technology, skills that he honed at the following companies: IBM, TRAFEX, Spoornet and Rand Water, where he headed the Information Division.



DR. SIFUNDO CHIEF MOYO

SECRETARY GENERAL, PAN AFRICAN POSTAL UNION (PAPU)

Dr. Sifundo Chief Moyo (PhD) is the Head of Mission and Secretary General of the Pan African Postal Union (PAPU), a Specialized Technical Agency of the African Union in the postal field, whose mandate is to coordinate the development of postal services on the African continent, located in Arusha, United Republic of Tanzania. Dr Moyo is a holder of Doctor of Philosophy in Business Administration, a Master's in Business Administration, a BSc Economics degree, an Advanced Diploma in Transport and Logistics, and a number of certificates in various disciplines.

Dr. Moyo is an experienced Pan African Diplomat, a business leader and strategist whose postal career began in the year 1995 when he joined the Post and Telecommunications Corporation of Zimbabwe (PTCZ) as a Graduate Trainee. During PTCZ's successful commercialization, he was a member of the Business Process Engineering (BPR) Team that drove the transformation process. Dr Moyo worked in various portfolios at the Designated Operator including Postmaster, Area Postal Manager and Strategic Planning and Development Manager before he joined and had a four-year stint at the Regulatory Authority, POTRAZ, as Head Postal and Courier Division. He rejoined ZIMPOST in year 2007 as a GM Marketing & Sales, before further deployments to the roles of General Manager Operations and International Business, and General Manager PostProperties.

Dr. Moyo, who had been at the helm of Zimpost as Postmaster General, was then elected Secretary General of the Pan African Postal Union in June 2021 after contesting for the mandate as the country and SADC Candidate.

His International Postal career includes serving in various portfolios at the Southern Africa Postal Operators Association (SAPOA) as the Chair, SAPOA Operations Directors' Forum, (2014 – 2015); Chair, Terminal Dues Task Force, SAPOA (2008 – 2013) and as the Chairman of the SAPOA CEO's Forum 2018 to

2021. Dr. Moyo is a trained and certified UPU IPDP Expert for Postal Reforms (2007), who undertook Postal Reform Consultancy Work with UPU in Malawi (2007) and Ethiopia (2011). He also received training in Postal Management in the Netherlands in 1999.

Dr. Moyo has been contributing to the postal sector growth and development for 29 years through his participation in international postal events, forums, strategic meetings, workshops, and conferences that have crafted the transformation path of the postal industry under the auspices of the Universal Postal Union (UPU), the Pan African Postal Union (PAPU), the Southern African Postal Operators Association (SAPOA) and other International Postal Bodies.

Dr. Moyo is currently championing the development of the postal sector in Africa through the digital postal transformation agenda that seeks to position the African Post at the global level standards and to meet the expectations of African citizens, Governments, and corporates. In modelling PAPU to be a catalyst and centre for a sustainable postal transformation, he has signed agreements with international and continental Industry Partners, Digital Solution Providers and Supply Chain players to ensure the full support to PAPU Member States for technology uptake and infrastructure utilization. An integral part of his strategy to ensure relevance and visibility of the Post in Africa where-in no one and no place is left behind, has been the Strategic Stakeholder engagements with Member States, the African Union Commission, UPU and Sub-Regional postal bodies.

He is married with two daughters and a son.



Fred Otunnu

The Director Corporate Affairs at Uganda Communications Commission.

Otunnu is both a social scientist and lawyer. He holds a bachelor's degree in social science (political science), master's degree in international relations and diplomatic studies and a bachelor's degree in law (LLB) from Makerere University. He holds a post graduate Diploma in Legal practice from the Law Development centre.

Mr. Otunnu has a wealth of experience in international relations, consumer protection issues, ICT regulation, stake holder engagement, corporate communications and alternative dispute resolution.

He is an advocate of the Courts of Judicature and member of the Uganda Law society.

Ferdinand C. Kabyemela

Ferdinand C. Kabyemela is a seasoned Business Development and Sales Professional with over a decade of experience in diverse sectors including logistics, postal services, and the beverage industry. Currently, he serves as the Regional Manager for Dar es Salaam at Tanzania Posts Corporation, where he oversees the development and maintenance of postal services, ensuring they meet commercial standards and customer expectations. Ferdinand has a proven track record in enhancing operational efficiency and driving revenue growth through strategic planning and innovative business initiatives.

He holds an MBA in Transport and Logistics Management from the Open University of Tanzania and a BA in Public Relations and Marketing from St. Augustine University of Tanzania. Ferdinand has also led EMS operations, significantly improving service delivery and compliance with regulatory standards. His expertise includes sales strategy, client relationship management, and new business development, evidenced by his successful tenure at Tanzania Breweries Limited and Tambuli Group of Companies.

Fluent in both English and Kiswahili, Ferdinand combines his technical knowledge with a strong customer-centric approach. His skills are complemented by certifications in organizational transformation and directorship. In his free time, he enjoys swimming, snooker, and karaoke.



Ms. Bridget Mphatso Linzie

Ms. Bridget Mphatso Linzie is an accomplished Social Scientist with a specialization in Telecommunications Policy and regulation. She has been serving as the Executive Secretary (Chief Executive Officer) at the Communications Regulators' Association of Southern Africa (CRASA) since 1st June 2021, where she leads initiatives to achieve harmonization of the telecommunications, broadcasting, and postal regulatory environment in the Southern African region. Ms. Linzie holds a Master of Communication Management from University of Strathclyde and has over 30 years of experience in the telecommunications industry, including been a business developer for a Telecom Company. She has played a pivotal role in shaping policies and regulations for the communications sector. In her spare time, Bridget enjoys boxing and event decoration.

CRASA is a forum for cooperation among National Regulatory Authorities (NRAs) whose main objective is to harmonize the regulatory environment for telecommunication, broadcasting, and postal sectors in the Southern African region. CRASA is an implementing agency of the Southern African Development Community (SADC) that actively pursues the goals of regional integration and economic growth. This mandate is primarily advanced through the development of model regulations, regional position papers, recommendations, and capacity building for the regulators.