MATRIX OF THE AGREED FROM THE 22ND EACO CONGRESS HELD AT SILVER SPRINGS–KAMPALA, UGANDA FROM 24TH -28TH JULY 2017 AND 25TH EACO ASSEMBLIES OF REGULATORS, BROADCASTING, TELECOM AND POSTAL OPERATORS HELD AT SAFARI PARK HOTEL, NAIROBI, KENYA FROM 11TH – 15TH JUNE 2018

REF NO	AGENDA ITEM AND AGREED	RESPONSIBLE DEPARTMENT	STATUS ON THE IMPLEMENTATION OF AGREEDS	REMARKS
I	**Matters arising from the report of the Joint Working Committee**			
1	For the Secretariat to establish and keep Matrices of performance and conduct regular Monitoring & evaluation on how different states/groups/individuals are implementing the recommendations so as to have regular updates with timely reporting to responsible Authorities on progress	EACO Secretariat		
2	In order to increase participation of EACO members in Working groups' meetings, to: - Review the activities of the working groups and further rationalize the current groups wherever necessary. - Try having Rotation of meetings in different countries in view to ease/ address logistics - Carrying out follow up	EACO Secretariat, NRAs, operators		

	meetings that needs no physical meetings through Teleconferencing - Create close relationship with the operations e.g face to face interactions with operators			
3	Complaints on forced roaming at the EAC partner States borders have been a lifelong menace. A Framework has been developed by Working Group 7 (Numbering Resource) and WG11 (Spectrum Management) to address the problem. Agreed to urgently and with diligence address this long-time problem once and for all by implementing the Framework, as it can be practicable	NRAs, Telecom operators		
4	There is need of having a full interconnectivity of the EAC National Back bone systems as one way of coordinating for effective pricing for public services - **Request:** that, Congress take intentional effort to urge the	NRAs		

MATRIX OF THE AGREED FROM THE 22ND EACO CONGRESS HELD AT SILVER SPRINGS–KAMPALA, UGANDA FROM 24TH -28TH JULY 2017 AND 25TH EACO ASSEMBLIES OF REGULATORS, BROADCASTING, TELECOM AND POSTAL OPERATORS HELD AT SAFARI PARK HOTEL, NAIROBI, KENYA FROM 11TH – 15TH JUNE 2018

		Regulators in particular and the respective Governments of URT and Burundi at large to operationalize their participation/linkage into One-Networked-Area initiative as one way of regularizing the cost of bandwidth		
II		**Regulatory Assembly**		
5	EACO members to continue engaging Ministers of EAC and ICTs in their respective countries on EACO's application to EAC	NRA EACO Secretariat		
6	To establish a clear way of measuring ICT penetration levels within the region	WG2		
7	To review the infrastructure connectivity gap extends beyond infrastructure sharing and to incorporate infrastructure sharing	WG2		
8	To put in place necessary and appropriate to facilitate online meetings	NRAs		
9	To consider sending at least two members to the meeting of the WG6 with expertise in Numbering and	NRAs Member state		

	Economic regulation			
10	To explore methods of increasing participation by operators in Working Group	NRAs EACO Secretariat		
11	To encourage operators to participate in online meetings	EACO Secretariat NRAs		
12	To change the name of WG3 to Consumer Protection, Quality of Service, ICT Application and Cyber Security	EACO Secretariat EXCOM		
13	To change WG6 name to Numbering, Naming, Addressing, Service Pricing and Market Analysis	EACO Secretariat EXCOM		
14	To rename the WG7 to E-Waste, Green ICTs and Counterfeit Gadgets Management	EACO Secretariat EXCOM		
15	To reconsider the rationalization that merged LCAC and HRDC for efficiency purpose	EACO Secretariat EXCOM		
III	**Telecom Assembly**			
16	Low participation and support of members to EACO activities and Assemblies and recommended the following strategies to increase participation:	NRA EXCOM SECRETARIAT		

MATRIX OF THE AGREED FROM THE 22ND EACO CONGRESS HELD AT SILVER SPRINGS– KAMPALA, UGANDA FROM 24TH -28TH JULY 2017 AND 25TH EACO ASSEMBLIES OF REGULATORS, BROADCASTING, TELECOM AND POSTAL OPERATORS HELD AT SAFARI PARK HOTEL, NAIROBI, KENYA FROM 11TH – 15TH JUNE 2018

a.The congress to urge adoption of EACO into EAC in order to have influence on policy and decision making process.			
b. Encourage online participation of telecom operators in EACO meetings			
c. Telecom operators are urged to pay the annual contributions	EXCOM		
d. EACO to provide an annual calendar of meetings and events and communicate the same early to members to enable them to budget for the event	Secretariat		
e. Carry out a survey to identify the key issues of interest and better ways of engagement with the operators	Secretariat		

	f. Sell the value proposition to operators of what EACO is doing e.g. through newsletters and participation of operators in developing content for the same. Content could include status migration to IPv6 in the region, subscriber registration, Data protection policy and regulation, progress on joining EAC, capacity building and studies on emerging issues among others	Secretariat		
	g. Proactive action by EACO Secretariat on topical issues	SECRETARIAT		
	h. Monitoring and evaluation of progress of the WGs including the TORs for reporting to EXCOM	SECRETARIAT		
17	Need to support and encourage	NRAs		

	innovation: a. Need for a review of policies and regulations to support and enable innovation both at the national and regional levels b. NRAs to develop simple and straight forward processes for innovative ideas. c. NRAs to protect the industry from destructive/fraudulent innovations e.g. simboxes			
18	Identify key result areas that inform the work of the WGs e.g. cross border interferences, Security (cybersecurity, data protection, online safety, network security), new innovations/technologies, regional integration (harmonization	WGs		

	of policies, regulations, ONA, databank project, infrastructure projects, cross border connectivity) etc.			
19	The need for collaboration between NRAs and EACO Secretariat to create consumer awareness on activities by EACO WGs e.g. e-waste, consumer protection/cyber-security activities, broadcasting (FTA) etc.	Secretariat WGs		
20	EACO Secretariat should liaise with NRA in order to facilitate cascade of information from international fora on topical issues of interest to the region as reflected in the WG TOR	Secretariat NRA		

IV	**Broadcasting Assembly**			
21	To develop questionnaire and administer it to all broadcasters with the view of establishing their concerns. Assembly nominated Jocelyne Muthoka (Zuku Kenya) and Salvator Nizigiyimana (RTNB Burundi) to work with secretariat on the questionnaires	SECRETARIAT, MUTHOKA (ZUKU) SALVATOR (RTNB)		
22	Regulators should get all CEOs of the broadcasting organizations together and have a candid discussion on EACO	NRA (FOCAL POINT) SECRETARIAT		
23	EACO needs to cut down the bureaucracy and proactively engage the members encourage all Private and Public broadcasters to form associations in member countries, which will advocate and represent them in EACO.	SECRETARIAT		
V	**Postal Assembly**			
24	Expert teams to benchmark with CRASA and WAPCO through PAPU on the harmonization	EACO Secretariat		
25	EACO to support the African	EACO Secretariat		

	common position on UPU thematic issues			
26	Regulators and Operators to implement the agreed action plan and submit status reports to EACO secretariat on quarterly basis.	NRAs Operators EACO Secretariat		